

FLY MILLI RENTAL ©FLY MILLI LLC ALL RIGHTS RESERVED

VEHICLE RENTAL AGREEMENT

Houston, Texas

IMPORTANT: PICK UP/RETURN ADDRESS: 396 W GREENS RD HOUSTON, TX 77067

1. RENTAL & VEHICLE INFORMATION

DATE: _____

Renter Name: _____

Driver's License No.: _____ **State:** _____

Phone / Email: _____

Vehicle Year / Make / Model: _____

VIN / License Plate: _____

Start Date & Time: _____

Return Date & Time: _____

Rental Rate / Payment Schedule: \$ _____

Security Deposit: \$ _____

2. AUTHORIZED DRIVER

Only the renter named in this Agreement may drive the vehicle unless FLY MILLI RENTAL gives prior written authorization for another driver. Allowing an unauthorized person to drive is a material breach of this Agreement.

3. PAYMENT, DEFAULT & VEHICLE RECOVERY

All rental payments must be made when due. If a payment is late, or the renter stops communicating with FLY MILLI RENTAL regarding the rental, the company may terminate the rental agreement and demand immediate return of the vehicle. Any recovery or repossession action will be taken only in a manner permitted by Texas law. The renter remains responsible for amounts lawfully due after termination.

4. VEHICLE USE & PROHIBITED CONDUCT

- No racing, speed contests, reckless driving, or unlawful use.
- No smoking or vaping in the vehicle.
- No use of the vehicle for illegal activity.
- No subleasing, lending, or transferring possession of the vehicle.
- The renter must comply with all traffic, parking, toll, and other applicable laws.

5. CONDITION, FUEL & RETURN

The renter accepts the vehicle in its documented condition and agrees to return it on time, in substantially the same condition, and with the same fuel level as at pickup, ordinary wear and tear excepted. The renter must promptly report accidents, damage, mechanical problems, theft, or other loss to FLY MILLI RENTAL.

6. SECURITY DEPOSIT & CHARGES

The security deposit may be applied to amounts the renter is responsible for under this Agreement, including applicable damage, cleaning, towing, parking, ticket, recovery, or other documented charges. Any remaining balance will be handled according to the Agreement and applicable Texas law.

The following events may result in the security deposit being retained or applied to applicable charges:

- Vehicle is towed or impounded because of the renter's conduct or failure to comply with applicable rules. - **\$200**
- Smoking or vaping occurs in the vehicle. - **\$200**
- Vehicle is returned excessively dirty or requires extraordinary cleaning. - **\$200**
- Vehicle is returned with damage for which the renter is responsible. - **COST VARY**
- Parking tickets, tolls, fines, or related charges are incurred by the renter. - **COST VARY**

7. DAMAGE, LOSS, THEFT & ACCIDENT RESPONSIBILITY

The renter is responsible for loss of or damage to the vehicle occurring during the rental to the extent permitted by law and this Agreement. This includes damage caused by the renter, an unauthorized driver, misuse, theft resulting from the renter's conduct, or failure to follow the Agreement. The renter must promptly notify FLY MILLI RENTAL and the appropriate authorities after any accident, theft, or major incident.

8. INSURANCE

FLY MILLI RENTAL maintains the insurance coverage applicable to its rental operation. The renter should obtain and maintain their own automobile insurance that covers the renter's use of a rental vehicle. The renter understands that FLY MILLI RENTAL' insurance is not a promise that the renter, passengers, personal property, or every loss will be covered.

Nothing in this Agreement waives any insurance coverage or legal protection that cannot lawfully be waived. The renter remains responsible for amounts legally attributable to the renter, including applicable deductibles, exclusions, damage, or third-party claims to the extent allowed by law.

9. TOWING, PARKING, TOLLS & FINES

The renter is responsible for parking tickets, tolls, towing, impound charges, storage charges, and related administrative or recovery costs arising from the renter's use or violation of this Agreement, to the extent permitted by law. The renter must not park the vehicle where it is prohibited or where it is reasonably likely to be towed.

RENTER SIGNATURE: _____

DATE: _____

FLY MILLI RENTAL REPRESENTATIVE: _____

DATE: _____

10. DRIVER ELIGIBILITY AND VEHICLE USE RESTRICTIONS

The renter must be at least 21 years of age to rent or operate a vehicle from FLY MILLI RENTALS. The rented vehicle may only be operated for local use and within a 25-mile radius outside the Houston city limits. The renter is also limited to a maximum of 200 miles of driving per day unless otherwise authorized in writing by FLY MILLI RENTALS.

11. ACCIDENT / EMERGENCY PROCEDURE

- Stop safely and call 911 when emergency assistance is required.
- Exchange required information and cooperate with law enforcement.
- Notify FLY MILLI RENTAL as soon as reasonably possible.
- Do not admit liability or authorize repairs beyond what is reasonably necessary to protect people or prevent further damage without contacting FLY MILLI RENTAL, unless emergency circumstances require immediate action.

12. TERMINATION

FLY MILLI RENTAL may terminate the rental for a material breach, including nonpayment, unauthorized driving, unlawful use, material misrepresentation, abandonment, or failure to communicate about a payment or vehicle issue. Upon termination, the renter must immediately follow the company's lawful instructions for returning the vehicle. Termination does not eliminate amounts already owed.

13. TEXAS LAW & GENERAL TERMS

This Agreement is governed by applicable Texas law. If any provision is unenforceable, the remaining provisions will remain in effect to the extent permitted by law. This Agreement, together with any signed vehicle condition report and disclosed rental charges, represents the parties' agreement regarding the rental. Changes should be made in writing and accepted by both parties.

14. RENTER ACKNOWLEDGMENT

By signing below, the renter confirms that they have read and understand this Agreement, received an opportunity to ask questions, accept responsibility for the vehicle during the rental period, and agree to comply with its terms. The renter acknowledges that the vehicle should be inspected and any existing damage documented before leaving the pickup location.

Pickup Condition / Existing Damage:	_____
Fuel Level at Pickup:	_____
Fuel Level at Return:	_____
Return Condition / Notes:	_____ _____

SIGNATURES

Renter Signature: _____ Date: _____

Printed Name: _____

FLY MILLI RENTAL Representative: _____ Date: _____

Printed Name / Title: _____

NOTICE OF UNAUTHORIZED USE, HOLDOVER, AND CONVERSION OF RENTAL VEHICLE

FLY MILLI LLC

Doing Business As: FLY MILLI RENTAL

By signing this Rental Agreement, the Renter acknowledges that the rented vehicle remains the sole property of FLY MILLI LLC and that the Renter receives only a temporary and limited right to possess and use the vehicle during the rental period and according to the terms and conditions of this Agreement.

1. EXPIRATION OF RENTAL PERIOD

The Renter must return the vehicle to FLY MILLI LLC on or before the exact date, time, and location stated in the Rental Agreement, unless FLY MILLI LLC has expressly approved an extension in writing.

Failure to return the vehicle when required constitutes a violation of this Agreement and may result in the immediate termination of the Renter's authorization to possess or operate the vehicle.

2. NO AUTHORIZATION AFTER TERMINATION

Once the rental period has expired, the vehicle must not be operated, moved, concealed, transferred, loaned, rented, sold, or otherwise possessed without the express authorization of FLY MILLI LLC.

Any continued possession or operation of the vehicle after the rental period has ended, without the Company's consent, may be treated as unauthorized use and may be reported to law enforcement.

Texas Penal Code §31.07 provides that a person commits an offense if the person intentionally or knowingly operates another person's motor-propelled vehicle without the effective consent of the owner.

RENTER SIGNATURE: _____

DATE: _____

FLY MILLI RENTAL REPRESENTATIVE: _____

DATE: _____

3. HOLDOVER OF RENTAL VEHICLE

The Renter acknowledges that keeping the vehicle beyond the authorized rental period without FLY MILLI LLC's consent deprives the Company of the vehicle's use and its ability to rent the vehicle to other customers.

Texas Penal Code §31.04 addresses circumstances in which a person has control of personal property under a written rental agreement and holds the property beyond the expiration of the rental period without the effective consent of the owner, thereby depriving the owner of its use in further rentals.

4. UNAUTHORIZED USE OR CONVERSION

If the Renter continues to possess or operate the vehicle after the rental agreement has expired or has otherwise been terminated, without written authorization from FLY MILLI LLC, the Company may consider the vehicle to be unlawfully retained and may pursue all remedies available under the rental agreement and applicable Texas law.

Such remedies may include, but are not limited to:

- Immediate termination of the rental agreement;
- Demand for immediate return of the vehicle;
- Notification to law enforcement;
- Recovery of the vehicle through lawful means;
- Recovery of towing, storage, impound, recovery, and administrative expenses where permitted by law;
- Recovery of unpaid rental charges and other amounts lawfully owed;
- Recovery of damages and loss of use where permitted by the rental agreement and applicable law; and
- Any other civil or criminal remedies available under applicable law.

5. NO TRANSFER OF POSSESSION

The Renter may not allow any person who is not an authorized driver listed or otherwise authorized under the Rental Agreement to possess or operate the vehicle.

The Renter may not sell, sublease, rent, lend, transfer, conceal, abandon, or otherwise transfer possession of the vehicle to another person without the prior written authorization of FLY MILLI LLC.

RENTER SIGNATURE: _____

DATE: _____

FLY MILLI RENTAL REPRESENTATIVE: _____

DATE: _____

6. DEMAND FOR RETURN

Upon expiration or termination of the rental agreement, FLY MILLI LLC may demand the immediate return of the vehicle.

The Renter agrees to cooperate with all reasonable and lawful efforts to recover the vehicle and agrees not to interfere with the Company's lawful recovery efforts or any investigation conducted by law enforcement.

The vehicle belongs to FLY MILLI LLC.

1. The Renter has no ownership interest in the vehicle.
2. The Renter's possession of the vehicle is temporary and conditional upon compliance with this Agreement.
3. The Renter's authorization to possess and operate the vehicle ends when the rental period expires or the Agreement is lawfully terminated.
4. Continued possession or operation after authorization has ended may constitute unauthorized use and may subject the Renter to civil and/or criminal consequences under applicable law.

7. RENTER ACKNOWLEDGMENT

By signing below, the renter confirms that they have read and understand this Agreement, received an opportunity to ask questions, accept responsibility for the vehicle during the rental period, and agree to comply with its terms

SIGNATURES

Renter Signature: _____ Date: _____

Printed Name: _____

FLY MILLI RENTAL Representative: _____ Date: _____

Printed Name / Title: _____

FLY MILLI RENTAL

Cancellation & Refund Policy

Effective Date: _____

FLY MILLI RENTAL, operated by FLY MILLI LLC, provides short-term and long-term vehicle rentals. By making a reservation and submitting payment, the customer acknowledges and agrees to the cancellation and refund terms below.

1. Reservation Payments

A reservation is not considered confirmed until the required payment has been successfully processed.

Payments made through the FLY MILLI RENTAL website may be processed through Stripe or another authorized payment processor.

Once a reservation is confirmed, the vehicle may be held specifically for the customer for the dates and times selected. Because the vehicle may be unavailable to other customers during this period, cancellation fees and refund restrictions may apply.

2. Customer Cancellation

Customers may request cancellation of their reservation by contacting FLY MILLI RENTAL or using the cancellation option provided through the website, when available.

The amount of any refund will be determined based on the cancellation timing and the applicable cancellation policy in effect when the reservation was made.

3. Cancellation More Than 48 Hours Before Pickup

If a customer cancels **more than 48 hours before the scheduled pickup date and time**, the customer may be eligible for a refund of the rental payment, subject to any clearly disclosed non-refundable fees or charges associated with the reservation.

Any eligible refund will be processed back to the original payment method.

RENTER SIGNATURE: _____

DATE: _____

4. Cancellation Within 48 Hours of Pickup

If a customer cancels **within 48 hours of the scheduled pickup date and time**, the customer may receive a partial refund or may be responsible for a cancellation fee, depending on the reservation terms displayed at the time of booking.

FLY MILLI RENTAL may retain an amount necessary to compensate for the reserved vehicle and administrative costs associated with the cancellation.

5. Same-Day Cancellation

Reservations cancelled on the scheduled pickup date may be **non-refundable**, except where FLY MILLI RENTAL determines that a refund is appropriate based on the circumstances.

Customers who do not intend to pick up their vehicle should contact FLY MILLI RENTAL as soon as possible.

6. No-Show

If a customer fails to arrive for a scheduled pickup and does not contact FLY MILLI RENTAL, the reservation may be treated as a **no-show**.

No-shows may be non-refundable.

Failure to pick up a vehicle does not automatically cancel the customer's payment obligations or other contractual obligations.

7. Vehicle Already Picked Up

Once a customer has taken possession of a rental vehicle, the reservation is considered to have started.

Cancellation of the remaining rental period after pickup does not automatically entitle the customer to a refund.

Any refund or credit for unused rental time will be determined according to the rental agreement and the circumstances of the cancellation.

RENTER SIGNATURE: _____

DATE: _____

8. Early Return

Returning a rental vehicle before the scheduled return date does not automatically entitle the customer to a refund for unused rental days.

Any refund or credit for an early return will be handled according to the applicable rental agreement and reservation terms.

9. Security Deposit

The security deposit is separate from the rental payment.

A security deposit may be used or retained, in accordance with the rental agreement, for authorized charges such as:

- Vehicle damage
- Missing equipment or property
- Excessive cleaning
- Smoking-related cleaning
- Towing charges
- Parking tickets or other authorized charges
- Unpaid rental charges
- Late payment charges
- Other amounts the customer is responsible for under the rental agreement

If no authorized deductions are necessary, the applicable refundable portion of the security deposit will be returned according to the rental agreement and applicable processing procedures.

10. Refund Processing

Approved refunds will generally be submitted to the original payment method used for the reservation.

If payment was processed through Stripe, FLY MILLI RENTAL may initiate the refund through Stripe.

The time required for the refund to appear in the customer's account may vary depending on the customer's bank, card issuer, or payment provider.

FLY MILLI RENTAL does not control the processing time of the customer's financial institution.

RENTER SIGNATURE: _____

DATE: _____

11. Refund Amount

The refund amount will be determined based on:

- The customer's reservation terms
- The applicable cancellation period
- The amount actually paid
- Any applicable cancellation fees
- Any non-refundable fees disclosed during booking
- Whether the rental period has started
- Whether the vehicle has already been picked up
- Any other charges authorized under the rental agreement

A refund will not be considered complete until the applicable refund has been successfully submitted through the payment processor.

12. Payment Processing Fees

Where permitted by applicable law, any non-refundable payment-processing or service fees that were clearly disclosed to the customer before payment may be excluded from the refund.

FLY MILLI RENTAL will not represent a fee as non-refundable unless the applicable terms were disclosed to the customer before the payment was made.

13. Cancellation by FLY MILLI RENTAL

FLY MILLI RENTAL may cancel a reservation when circumstances prevent the company from providing the reserved vehicle or when the customer does not satisfy applicable rental requirements.

If FLY MILLI RENTAL cancels a reservation before the rental begins and the customer has not violated the rental agreement, FLY MILLI RENTAL will determine the appropriate refund or alternative arrangement based on the circumstances and applicable terms.

14. Fraudulent or Unauthorized Transactions

If a payment is suspected to be fraudulent, unauthorized, or otherwise invalid, FLY MILLI RENTAL may place the reservation on hold or cancel the reservation while the transaction is reviewed.

RENTER SIGNATURE: _____

DATE: _____

Customers should contact FLY MILLI RENTAL immediately if they believe a payment was made without their authorization.

15. Refund Requests

Customers requesting a cancellation or refund should provide:

- Full name
- Email address
- Phone number
- Reservation number
- Vehicle information
- Reason for cancellation

Refund requests may be reviewed before a refund is approved.

16. Chargebacks and Payment Disputes

Customers are encouraged to contact FLY MILLI RENTAL first regarding any billing or refund concern so that the issue can be reviewed and resolved when possible.

Submitting a payment dispute or chargeback does not automatically create an entitlement to a refund.

FLY MILLI RENTAL may provide the payment processor with applicable reservation records, rental agreements, payment records, communications, vehicle records, and other documentation relevant to a payment dispute.

17. Changes to This Policy

FLY MILLI RENTAL may update this Cancellation & Refund Policy from time to time. The cancellation and refund terms applicable to a reservation will generally be the terms presented to the customer at the time the reservation was made, subject to applicable law and the rental agreement.

18. Customer Acknowledgment

By submitting a reservation and payment, the customer acknowledges that they have had an opportunity to review the applicable cancellation and refund terms and agree to be bound by them.

RENTER SIGNATURE: _____ DATE: _____

FLY MILLI RENTAL REPRESENTATIVE: _____ DATE: _____